



2014 SFI Public Summary Report

Durgin and Crowell Lumber Co., Inc. Sustainable Forestry Initiative® (SFI) Standard [2010-2014]

Project Scope and Objectives

PricewaterhouseCoopers LLP (PwC) completed a SFI Surveillance Assessment of the wood fiber procurement system at the Durgin and Crowell Lumber Co., Inc. ("Durgin and Crowell") sawmill in Springfield, NH. The Lead Assessor was Bruce Eaket, EMS (LA), and the On-Site Team Leader was James Runyan.

The primary objective of the assessment was to assess Durgin and Crowell's SFI management system and to evaluate Durgin and Crowell's implementation of the SFI Standard in the office and in the field.

Indicators

All of the procurement indicators in the SFI Standard were within the scope of the assessment (Objectives 8-10, 14-18, and 19-20). There were no substitute indicators.

Assessment Process

On September 17, 2014, the assessment team conducted interviews and reviewed appropriate documentation to assess policies and procedures, and tested implementation of SFI program requirements. The report was dated January 16, 2015.

Summary of Conformance and Good Management Practices

The Durgin and Crowell procurement group supports both the New Hampshire and Vermont State Implementation Committees (SIC) which support different types of research, all of which is related to sustainable forest management. Durgin and Crowell supports a variety of local and regional organizations which conduct research on sustainable forestry and other topics, such as the Hubbard Brook Research Forest and the impacts of climate change on watersheds. Durgin and Crowell continues to provide sawmill tours to local organizations, local schools and colleges.

Durgin and Crowell qualified foresters continue to conduct verifiable monitoring inspections on a sample of gatewood purchase sites. The procurement group is evaluating the sampling method used to ensure they are not over sampling some suppliers and under sampling others. Durgin and Crowell supplies loggers and landowners with feedback on work quality from these inspections. Durgin and Crowell also keeps in close contact with local agencies to monitor results of forest compliance inspections for their suppliers.

Durgin and Crowell is making updates to its website with information on forest certification and use of qualified/certified personnel, BMP's, reforestation, visual quality management, habitat stewardship and a variety of other topics. The website encourages landowners to use qualified resource professionals and logging professionals. In addition to updating their website, they are focused on a new marketing campaign which will help direct the public to the website.

Durgin and Crowell continues to promote logger certification for all of its suppliers and has held classes at its sawmill in cooperation with the New Hampshire Timber Operators Association ("NHTOA"). In an effort to increase logger training opportunities in Vermont, Durgin and Crowell have been working with the Vermont LEAP director to accept the training courses they are putting on in New Hampshire.

Specific Good management practices are noted below:

- The "BMP Inspection" form used by Durgin and Crowell is detailed and includes information such as the certification status of the land, type of harvest, permit number and regeneration plans of the landowner. The forester completing the inspection includes detailed comments and assigns an overall performance rating.
- For the size of their operation, Durgin and Crowell is a major supporter both financially and in kind to industry Associations and local Non-Industrial Associations.
- In conjunction with the New Hampshire SIC, Durgin and Crowell supports research at the Hubbard Brook research forest.

Summary of Findings

No Nonconformities were identified during this assessment.

One Opportunity for improvement was identified during the assessment with regard to formally sharing the findings of "BMP" supplier inspections with the foresters/loggers whom they are procuring logs from and sharing yearly trend information with SICs to assist in the improvement of logger education / training courses.

Conclusion

Durgin and Crowell Lumber Co., Inc. in Springfield, NH has maintained conformance with the procurement requirements of the SFI Standard. The Certificate can be can be obtained by contacting Malcolm Milne of Durgin and Crowell at (603) 763-2860 ext 0324.